contain personal identifiers such as account numbers, names or addresses.

- (v)(1) Publicly available information means any information that you reasonably believe is lawfully made available to the general public from:
- (i) Federal, state or local government records:
 - (ii) Widely distributed media; or
- (iii) Disclosures to the general public that are required to be made by federal, state or local law.
 - (2) Examples—(i) Reasonable belief.
- (A) You have a reasonable belief that information about your consumer is made available to the general public if you have confirmed, or your consumer has represented to you, that the information is publicly available from a source described in paragraphs (v)(1)(i)—(iii) of this section.
- (B) You have a reasonable belief that information about your consumer is made available to the general public if you have taken steps to submit the information, in accordance with your internal procedures and policies and with applicable law, to a keeper of federal, state or local government records that is required by law to make the information publicly available.
- (C) You have a reasonable belief that an individual's telephone number is lawfully made available to the general public if you have located the telephone number in the telephone book or on an internet listing service, or the consumer has informed you that the telephone number is not unlisted.
- (D) You do not have a reasonable belief that information about a consumer is publicly available solely because that information would normally be recorded with a keeper of federal, state or local government records that is required by law to make the information publicly available, if the consumer has the ability in accordance with applicable law to keep that information nopublic, such as where a consumer may record a deed in the name of a blind trust.
- (ii) Government records. Publicly available information in government records includes information in government real estate records and security interest filings.
- (iii) Widely distributed media. Publicly available information from widely dis-

tributed media includes information from a telephone book, a television or radio program, a newspaper, or a web site that is available to the general public on an unrestricted basis. A web site is not restricted merely because an Internet service provider or a site operator requires a fee or password, so long as access is available to the general public.

- (w) You means:
- (1) Any futures commission merchant;
 - (2) Any commodity trading advisor;
- (3) Any commodity pool operator; and
- (4) Any introducing broker subject to the jurisdiction of the Commission.

Subpart A—Privacy and Opt Out Notices

§160.4 Initial privacy notice to consumers required.

- (a) *Initial notice requirement*. You must provide a clear and conspicuous notice that accurately reflects your privacy policies and practices to:
- (1) Customer. An individual who becomes your customer, not later than when you establish a customer relationship, except as provided in paragraph (e) of this section; and
- (2) Consumer. A consumer, before you disclose any nonpublic personal information about the consumer to any nonaffiliated third party, if you make such a disclosure other than as authorized by §§ 160.14 and 160.15.
- (b) When initial notice to a consumer is not required. You are not required to provide an initial notice to a consumer under paragraph (a) of this section if:
- (1) You do not disclose any nonpublic personal information about the consumer to any nonaffiliated third party other than as authorized by §§ 160.14 and 160.15; and
- (2) You do not have a customer relationship with the consumer.
- (c) When you establish a customer relationship.
- (1) General rule. You establish a customer relationship when you and the consumer enter into a continuing relationship.
- (2) Examples of establishing customer relationship. You establish a customer relationship when the consumer:

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- (i) Instructs you to execute a commodity interest transaction for the consumer:
- (ii) Opens a commodity interest account through an introducing broker or with a futures commission merchant that clears transactions for its customers through you on a fully-disclosed basis:
- (iii) Transmits specific orders for commodity interest transactions to you that you pass on to a futures commission merchant for execution, if you are an introducing broker;
- (iv) Enters into an advisory contract or subscription with you, whether in writing or orally, and whether you provide standardized, or individually tailored commodity trading advice based on the customer's commodity interest or cash market positions or other circumstances or characteristics, if you are a commodity trading adviser; or
- (v) Provides to you funds, securities, or property for an interest in a commodity pool, if you are a commodity pool operator.
- (d) Existing customers. When an existing customer obtains a new financial product or service from you that is to be used primarily for personal, family or household purposes, you satisfy the initial notice requirements of paragraph (a) of this section as follows:
- (1) You may provide a revised privacy notice under §160.8 that covers the customer's new financial product or service; or
- (2) If the initial, revised or annual notice that you most recently provided to that customer was accurate with respect to the new financial product or service, you do not need to provide a new privacy notice under paragraph (a) of this section.
- (e) Exceptions to allow subsequent delivery of notice. (1) You may provide the initial notice required by paragraph (a)(1) of this section within a reasonable time after you establish a customer relationship if:
- (i) Establishing the customer relationship is not at the customer's election:
- (ii) Providing notice not later than when you establish a customer relationship would substantially delay the customer's transaction and the cus-

- tomer agrees to receive the notice at a later time:
- (iii) A nonaffiliated financial institution establishes a customer relationship between you and a consumer without your prior knowledge; or
- (iv) You have established a customer relationship with a customer in a bulk transfer in accordance with §1.65, if you are a transferee futures commission merchant or introducing broker.
- (2) Examples of exceptions.—(i) Not at customer's election. Establishing a customer relationship is not at the customer's election if you acquire the customer's commodity interest account from another financial institution and the customer does not have a choice about your acquisition.
- (ii) Substantial delay of customer's transaction. Providing notice not later than when you establish a customer relationship would substantially delay the customer's transaction when you and the individual agree over the telephone to enter into a customer relationship involving prompt delivery of the financial product or service.
- (iii) No substantial delay of customer's transaction. Providing notice not later than when you establish a customer relationship would not substantially delay the customer's transaction when the relationship is initiated in person at your office or through other means by which the customer may view the notice, such as on a web site.
- (f) Delivery of notice. When you are required by this section to deliver an initial privacy notice, you must deliver it according to the provisions of §160.9. If you use a short-form initial notice for non-customers according to §160.6(d), you may deliver your privacy notice as provided in section §160.6(d)(3).

§ 160.5 Annual privacy notice to customers required.

(a)(1) General rule. You must provide a clear and conspicuous notice to customers that accurately reflects your privacy policies and practices not less than annually during the life of the customer relationship. Annually means at least once in any period of 12 consecutive months during which that relationship exists. You may define the 12-consecutive-month period, but you